

Hearing Aid Compatible Telephones  
WT Docket No. 01-309  
RM-8658

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(1) Digital wireless phones tested: Carrier operates a Harmony system, an iDEN-derivative technology, which is a Motorola-proprietary technology. All of Carrier's handsets are manufactured by Motorola ("Vendor"). To Carrier's knowledge, the Vendor is not presently offering any Harmony/iDEN devices that are compliant with the ANSI C63.19 standard ("Compliant Phones"). Accordingly, no phone devices have been tested to date.

(2) Laboratory used: Carrier has not yet initiated testing of handset devices for compliance with the ANSI C63.19 standard and has not determined where any testing would be conducted. Carrier expects to rely on its Vendor to conduct testing and to provide Carrier with representations regarding compliance on which Carrier may rely.

(3) Test results for each phone tested: No tests have been conducted to date.

(4) Identification of compliant phone models and ratings according to ANSI C63.19: Carrier has not yet identified any available Harmony/iDEN handset devices that are compliant with the ANSI C63.19 U3 standard.

(5) Status of product labeling: Carrier typically relies on its Vendor to label products prior to shipment. Carrier is unaware of any arrangements Vendor may have made for product labeling that references HAC.

(6) Outreach efforts: When compliant phones become available, they will be publicly identified for consumers and audiologists. Compliant phones will be listed on Carrier's web

sites, and the information will be communicated to consumer groups. Carrier will train its retail salespeople regarding which digital wireless phones are compliant. Written materials, pamphlets and other promotional literature will be provided at the point of sale, addressing the needs of individuals with hearing disabilities. Carrier will consider developing consumer education programs aimed at reaching hearing aid and cochlear implant users. Consumers will be given a 30-day trial period within which to try out digital wireless phones to determine whether they will work properly with their hearing aids; flexible return policies will apply to consumers seeking to obtain compliant phones. Toward this end, Carrier may conduct outreach activities toward audiologists and hearing aid dispensers who are in a position to inform hearing aid users in advance concerning the immunity of their hearing aids and the degree of likelihood that they will be able to use particular digital wireless phones and services.

(7) Retail availability of compliant phones: No Compliant Phones are presently available in Carrier's retail outlets.

(8) Incorporation of hearing aid compatibility features into newer models of digital wireless phones: Carrier is unaware of any plans its Vendor may have to incorporate HAC features into future Harmony/iDEN phones.

(9) Activities related to ANSI C63.19 or other standards work intended to promote compliance with the FCC Order: Carrier is unaware of activities that its Vendor may be undertaking to comply with the referenced FCC Order. Carrier is ready and willing to offer compliant devices to interested customers, and will encourage its Vendor to expedite the availability of such handset devices.

(10) Number of compliant and non-compliant phone models offered at this time: Carrier offers four models of Harmony/iDEN handsets. None are Compliant Phones.

(11) Differences in handset offerings among regions in service areas, if any: There are no differences in handset offerings among regions in Carrier's service area.

(12) Ongoing efforts for interoperability testing with hearing aid devices: Carrier has not conducted any interoperability testing as there are no Compliant Phones available.